
LEGAL DOCUMENT

Website Terms of Use

Terms governing use of www.claeritas.com

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VERSION

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These Terms of Use ("Terms") govern your access to and use of www.claeritas.com (the "Website"), operated by Claeritas, a Dutch sole proprietorship (eenmanszaak) under Dutch law with its business address at Papaverweg 34, Unit B100, 1032 KJ Amsterdam, The Netherlands, registered with the Dutch Chamber of Commerce under KvK number 42108731.

By accessing or using the Website, you agree to these Terms. If you do not agree, do not use the Website.

1. Purpose of the Website

The Website provides general information about our services in CITES permit applications and EU trade compliance advisory. It is a business information site and does not constitute an offer to contract.

2. No legal or regulatory advice

Content on the Website is provided for general information only and does not constitute legal, tax, customs, or regulatory advice. Specific compliance situations require a written engagement with a written scope. You should not act on information found on the Website without seeking professional advice tailored to your circumstances.

We do not warrant that CITES permit applications or other filings will be approved by the competent authorities. Permit approval is at the sole discretion of the issuing authority.

3. Intellectual property

All content on the Website — including text, graphics, logos, icons, images, downloadable materials, and the compilation of the Website — is the property of Claeritas or its licensors and is protected by Dutch and international

intellectual-property laws.

You may view and print pages for personal, non-commercial use. Any other use, including reproduction, distribution, modification, or creation of derivative works, requires our prior written consent.

4. User conduct

You agree not to:

- Use the Website in any way that violates applicable law or these Terms.
- Attempt to gain unauthorised access to any part of the Website or its underlying systems.
- Introduce viruses, malware, or other harmful code.
- Extract or harvest content or personal data from the Website through automated means without our written permission.
- Use the Website to defame, harass, or misrepresent us or any third party.

5. Links to third-party websites

The Website may contain links to third-party websites. We do not control and are not responsible for the content, privacy practices, or availability of those websites. Linking does not imply endorsement.

6. Availability and changes

We aim to keep the Website available and up to date but do not guarantee uninterrupted availability or accuracy. We may modify, suspend, or discontinue any part of the Website at any time without notice.

7. Disclaimer and limitation of liability

To the maximum extent permitted by law, Claeritas is not liable for any direct, indirect, incidental, consequential, or special damages arising from your use of the Website or reliance on any information contained in it. Nothing in these Terms limits liability for intentional acts or gross negligence, or where liability cannot be limited under mandatory Dutch law.

The Website is provided "as is" and "as available". We make no warranties, express or implied, regarding the Website's fitness for a particular purpose, non-infringement, or accuracy of content.

8. Personal data

Our processing of personal data through the Website is described in the Privacy Notice and Cookie Notice.

9. Governing law and jurisdiction

These Terms are governed by Dutch law. Any dispute arising in connection with these Terms or the Website will be submitted to the competent court of Amsterdam, the Netherlands, unless mandatory law provides otherwise.

10. Changes to these Terms

We may update these Terms from time to time. The version number and effective date at the top indicate when they were last updated. Continued use of the Website after changes constitutes acceptance.

11. Contact

Questions about these Terms? Contact contact@claeritas.com.